

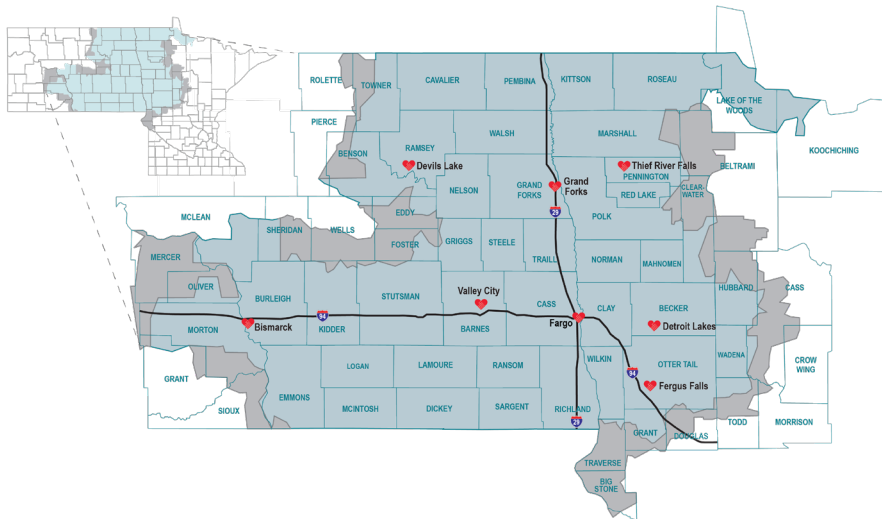
Where We Serve

Since 1981, Hospice of the Red River Valley has provided exceptional, person-centered medical care and grief support for our communities. We are your community hospice—independent and nonprofit. Because of this, we remain agile and able to respond quickly to the needs of our region.

Our care comes to you. We serve more than 50 counties in North Dakota and Minnesota. If you are located outside of our service area but are in the periphery, gray area, please contact us anyway. Depending on your specific location, we may be able to help you or your loved one while upholding our commitment to exceptional care and prompt response times.

2022 Quick Facts

- 2,523 patients served in 2022
- 410 patients served every day, on average
- More than half of our patients live in a long-term care facility
- The majority of our patients have a diagnosis other than cancer



Hospice of the Red River Valley Fact Sheet

Hospice of the Red River Valley provides intensive comfort care for those with a life-limiting, serious illness who have chosen to stop curative treatments. Hospice relieves pain and symptoms while focusing on the whole person, including an individual's physical, personal, emotional and spiritual needs.

www.hrrv.org | (800) 237-4629

As our service area continues to grow, visit www.hrrv.org for the most up-to-date map.

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We are proud to share nearly 9 of 10 families surveyed who received care between January 2022 to December 2022 would recommend Hospice of the Red River Valley to others.

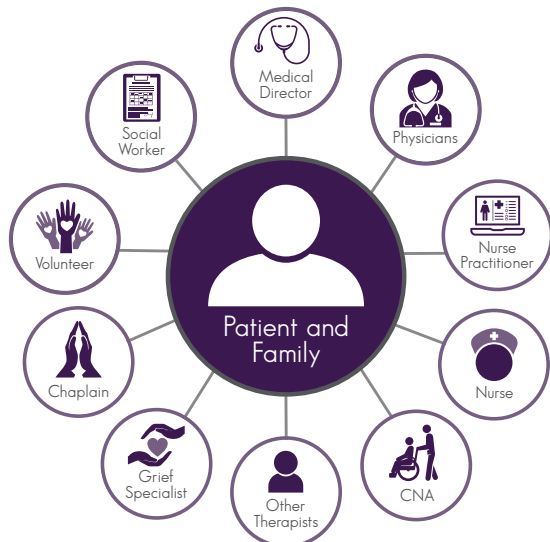
Because the choice is yours ...

Choose experience	Over 40 years as a nonprofit, community-owned, compassionate care provider
	Dedicated, full-time medical physician and nurse practitioners who specialize in hospice and palliative care and who are on-call 24/7 to support our care team and patients
Choose responsiveness	Local staff members who are not only familiar with the area, but also call it home
	Quick response times with access to a registered nurse 24/7, including evenings and weekends
Choose support for you & your family	Education and training from nurses and certified nursing assistants to help family members and caregivers feel supported and able to help care for their ill loved one
	Emotional and spiritual support offered by experienced social workers, chaplains and grief support specialists
	Trained hospice volunteers provide extra support, including companionship, light housekeeping and more
Choose home	The Hospice team comes to wherever you call home

A Team Approach to Person-centered Care

Our hospice team brings sensitivity, compassion and skill to meet our patients' needs and support their loved ones and caregivers.

See the following page for detailed information about the Hospice team.



Hospice Team

Patient's Physician & Hospice's Medical Director	Oversees the plan of care; work collaboratively with Hospice of the Red River Valley physician and nurse practitioners
Nurse Practitioner (NP)	Works closely with Hospice physicians to provide medical care to hospice patients by managing the symptoms of their illnesses
	Provides support through teaching, advocating and training
Nurse (RN)	Provides expertise in pain and symptom management
	Visits as often as necessary to assess medical needs
	Offers support 24/7 to respond to a crisis or medical emergency, and assists family in caregiver role
Certified Nursing Assistant (CNA)	Helps with personal care needs, such as feeding, bathing, shaving or nail care
	Offers light housekeeping services
Social Worker	Provides emotional support for patients and loved ones
	Helps resolve issues that may occur with a prolonged illness
	Assists in navigating the health care environment, and identifies and connects you with community resources for additional support
Chaplain	Provides spiritual support to patients of all faiths, if desired
	Communicates with patient's or family's clergy
	Assists with funeral arrangements
Volunteer	Provides companionship to patients, and offers caregiver respite support
	Assists in the office, at special events, and in special roles, such as pet therapists and hair stylists
Grief Specialist	Offers 13 months of grief support services for loved ones
	Provides free grief and loss support groups, which are available to all community members
	Serves as a community resource and speaks about death, dying and end-of-life